

PK Carpentry LLC

PK Carpentry & Remodeling Privacy Policy

Website: pkcarpentry.com | Email: pavlo@pkcarpentry.com | Phone: (206) 681-7375

PRIVACY POLICY

1. Introduction

PK Carpentry LLC, doing business as PK Carpentry & Remodeling ("PK Carpentry," "we," "us," or "our"), respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information when you visit pkcarpentry.com, contact us, request an estimate, submit a form, call or text us, or otherwise interact with our business.

2. Information We Collect

We may collect information you provide directly to us, including your name, email address, phone number, project address or general project location, information about your remodeling or carpentry project, appointment or scheduling information, photos or documents you choose to provide, and the content of communications you send to us. Our website and service providers may also collect technical information such as browser type, device information, IP address, pages visited, and similar usage information.

3. How We Use Information

We may use information to respond to inquiries; prepare or discuss estimates; schedule appointments; communicate about projects; provide customer service; operate and improve our website and business; maintain business records; prevent fraud or misuse; comply with legal obligations; and send communications that you have consented to receive.

4. Text Messaging and Consent

If you provide your mobile number and separately consent to receive text messages, PK Carpentry LLC may send non-marketing messages concerning estimates, appointments, scheduling, project updates, and customer service. Message frequency may vary. Message and data rates may apply. Consent to receive SMS messages is not a condition of submitting a website form or purchasing services. You may reply STOP to opt out and HELP for assistance.

5. Mobile Information and SMS Opt-In Data

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. Information sharing to subcontractors in support services, such as customer service, is permitted. All other use case categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

6. How We Share Information

We may disclose information to service providers that help us operate our website, communications, scheduling, customer management, or other business functions; to professional advisers when reasonably necessary; to government authorities when required by law; or in connection with a business transaction. We do not sell SMS opt-

in data or consent. Service providers are expected to use information only as needed to provide services to us or as otherwise permitted by law.

7. Data Security and Retention

We use reasonable administrative, technical, and organizational measures intended to protect personal information. No method of transmission or storage is completely secure. We retain information for as long as reasonably necessary for the purposes described in this policy, to maintain business records, resolve disputes, and comply with legal obligations.

8. Your Choices

You may choose not to provide certain information, although this may limit our ability to respond to a request or provide a service. You may opt out of SMS messages by replying STOP. You may also contact us regarding questions or requests concerning your information.

9. Third-Party Services and Links

Our website may use or link to services operated by third parties. Their privacy practices are governed by their own policies. We encourage you to review those policies when you use third-party services.

10. Children's Privacy

Our website and services are intended for customers seeking carpentry and remodeling services and are not directed to children. We do not knowingly collect personal information from children through the website for the purpose of providing our services to them.

11. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we may update the effective date posted with the policy. Continued use of the website after an update is subject to the revised policy.

12. Contact Us

Questions about this Privacy Policy may be directed to PK Carpentry LLC at pavlo@pkcarpentry.com or (206) 681-7375.